

We are writing to you in response to communication that was sent out a couple of weeks ago from RAOA in regards to confusion raised by some of the members around cover for Maternity Reflexology for those who have an existing insurance policy with Gallagher, underwritten by Berkley Insurance Australia.

Whilst Berkley have changed their appetite in regards to a small number of activities relating to pregnancy, fertility and infants (also including pre and post-natal yoga, pregnancy massage etc), we can assure you that Gallagher has sourced an alternative insurer with the same competitive offerings who will cover these modalities and **no derogation to your insurance cover**.

For any existing client who has cover for the modalities mentioned on their current policy through Berkley, **you are still covered by this policy until the renewal date**. When the renewal is due, you will receive your renewal documents approximately 2-3 weeks prior to the renewal date and the policy will then be underwritten by the alternative insurer, **with no change to your cover**. We normally provide the documents 4-6 weeks however due to the new process being manual, it's taking longer to process the documentation.

There has also been some confusion around whether you need to have maternity reflexology or other qualifications in addition to standard reflexology noted on your policy. For those who already have it on their existing policy, we will then change the insurer and cover will remain the same. All members/reflexologists who do practice maternity reflexology are covered for this as long as they have this modality noted in their existing insurance policy. If you do not have the different modalities listed, please call us to discuss and we can have these qualifications/modalities added to your policy.

For any further questions or concerns, please contact Gallagher on 1800 222 012 and one of our friendly staff will assist you further.



Gallagher

Insurance | Risk Management | Consulting